

**Worlingham Parish Plan
Extracts Relating To Public (Bus) Transport
Created from the data provided by Worlingham PC
By Sam Wickham
For EABG/ABF**

Items formatted like this are added by/opinions/observations of Sam Wickham

Description Of Services

The regular bus service between Lowestoft and Norwich passes through the village. Also there are two services running locally between Beccles and Worlingham.

There are regular bus services (operated by First Eastern) that run along Lowestoft Road to Beccles and onto Norwich (X2) or to Bungay in one direction and to Lowestoft in the other. Other services include those operated by Anglian Buses (C1 and C2). The nearest train station is in Beccles with services to Lowestoft and to Ipswich and on to London.

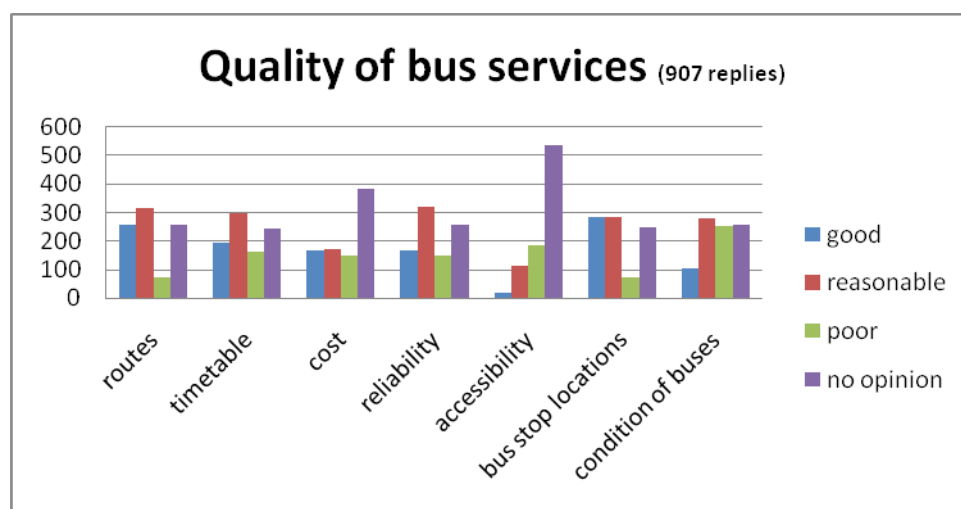
Usage Of Service

If offered, the use of a shuttle bus to the medical centre increases with age over 60.

Interest in a low cost shuttle bus between Worlingham and Beccles Medical Centre and Hospital

The bus services are well used particularly by those of over the age of 65. There is some indication that Coney Hill and Cedar Drive areas make less use of the service.

Work with providers to improve certain aspects of the service identified by Worlingham residents: First, Anglian Coaches, Traveline, SCC



Most users of all ages generally rate the services as good or reasonable with "condition of buses" and "access for those with disabilities" having a higher "poor" rating. However, since the questionnaire was returned, the buses on the First X2 route (Lowestoft to Norwich) have been improved. Also, there have been recent alterations to the footpaths at bus stops so that the step from pavement to bus is lower, thus improving accessibility.

N.B. Since this has been undertaken the Volvo Olympian Alexander Royales have been introduced.

The Parish Council to advise bus service operators of the above findings so as to improve those aspects of the bus service identified as being poor.

School Transport

Responses for 'other' include many comments along the lines that "the bus was too full, and so the children were not allowed on" and that the "bus service was unreliable".

Raw Data

Question Number: 63 NUMBER OF RESPONDENTS TO QUESTION: 1,720

Would you use a free or low cost bust shuttle to Beccles Medical Centre if there is no Worlingham surgery?

	Number	%
Yes	792	46.
No	928	54.

Question Number: 65 NUMBER OF RESPONDENTS TO QUESTION: 1,793

Do you use the bus services that travel through Worlingham?

	Number	%
Yes	654	36
No	1139	63

Question Number: 66 NUMBER OF RESPONDENTS TO QUESTION: 907

How do you rate the bus service for?

	Good		Reasonable		Poor		No opinion	
	No.	%	No.	%	No.	%	No.	%
Routes	255	28.	315	34.	72	7.9%	258	28.
Timetable	193	21.	297	32.	161	17.	245	27.
Cost	169	18.	173	19.	151	16.	384	42.
Reliability	166	18.	319	35.	151	16.	257	28.
Access for those with disabilities	17	1.9%	114	12.	184	20.	539	59.
Bus stop location	286	31.	286	31.	74	8.2%	248	27.
Condition of buses	104	11.	280	30.	251	27.	257	28.

Comments Made by Villagers

Relating to X2

I would like to see buses coming to the Old Lowestoft Road. They could come in one end and out the other, people living there would need to talk to Worlingham or North Cove to catch a bus.

I feel the bus services are probably reasonably good on the whole but I feel there should be extra bus services to and from Sir John Leman School. My children say people have to stand which is dangerous.

Buses stop running too early to enable to spend the evening in either Norwich or Lowestoft

Transport to church on Sundays is difficult as buses only run every 2 hrs. ***N.B. - Sunday X2 now increased to hourly frequency.***

Relating to C1/2

I would like local buses to circle Highland Drive as the walk back from the shops/town is exhausting for the elderly with shopping.

Since the removal of the route covering Morrison's was removed from the town bus in January it is not possible to shop there unless one drives a car, uses taxis both ways, has a lift, is fit and healthy and can carry shopping.

Bus to Beccles hospital does not stop at the hospital you have to walk a fairway and also a bus service to Morrison's

As we have to rely on local bus service, we only have 1 bus that serves this area and that is a 2hr service. If a standard 20p journey per person was introduced surely a 1hr service could be introduced and not ending at 2.45pm daily, Monday to Friday. This means that at present after Friday 2.45pm you cannot go into town until Monday 9.15am unless you get a taxi which is not always possible expense wise.

The minibus service to Beccles has been reduced - and no longer goes to Morrison's. Without transport it is impossible to get to the train station without a taxi. (or a good friend with a car)

Relating to SCC/Funding/Other

Too many cul de sac estates mean that no practical bus routes exist - they literally go round the houses.

Location of bus stops: it would be very helpful to have a bus stop at a midway point either along the old Lowestoft Road or the same stretch of the main A146

I think that the lack of any evening bus link to Lowestoft/Norwich leaves residents isolated at these times.

We live in Worlingham, Ipswich is our County Town yet we haven't got a bus service from Lowestoft to Ipswich. Or should it be Ipswich to Lowestoft. I've wrote to the chief

executive and had letters from Mr Brook, Mr Gibbs and their answer is "catch a train". My answer was to them my 1st train from Lowestoft to Ipswich would cost me £64. Now that we've got free bus travel were told to catch a train!! **N.B. - X99 anyone?**

Frequent public transport to James Paget Hospital for patients and carers; and visitors to include evenings for visiting.

A bus shelter is required I'm often getting soaked and it gets very windy. Bus shelter required both sides of the Lowestoft Rd West of Pepys Ave.

Even though I don't use the buses often I agree that the elderly may require additional services. There should be more services to the doctors' surgery for the elderly

DDA Complacency

No steps up to premises etc, yet all buses have steps up to driver. One bus on route x2 a coach I can never get on. Also service C1 and C2 Anglian again have 3 steps up to driver. We need more, low deck buses in Worlingham to Beccles as mostly elderly people use these buses.

I cannot use local bus service because of high step.